

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
COMMERCE COMMISSION

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FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 04-0614

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Recycling Services (RSI)

Against (Utility name): People's Energy - The People's Gas, Light and Coke Co.

As to (Reason for complaint) People's Energy has refused to supply natural gas service
as requested by RSI.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 14519 Pinewood Drive, Orland Park, IL 60467

The service address that I am complaining about is 3152 S. California Ave., Chicago, IL 60608-5176

My home telephone is [708] 460-1725

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 656-8191

(Full name of utility company) People's Energy (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Various sections of the Public Utilities Act, including but not limited to: 220 ILCS
5/3-105; 220 ILCS 5/4-101; 220 ILCS 5/8-501; 220 ILCS 5/8-504; 220 ILCS 5/10-108;
220 ILCS 5/8-101; 220 ILCS 5/8-401.

Various sections of the regulations of the Illinois Commerce Commission including but
not limited to: 83 Ill. Adm. Code 280.10, 83 Ill. Adm. Code 500, Subpart B, Standards
of Service.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On or about March 16, 2001, Recycling Systems Inc. (RSI) requested new gas service from People's Energy for a facility at 3152 S. California Avenue in Chicago, Illinois and, on or about March 20, 2001, People's Energy responded that it welcomed RSI's request for gas supply and that "ample gas main facilities" would be available.
2. Thereafter, People's Energy has refused to provide gas service to RSI, in violation of the Public Utility's Act and the Rules and Regulations of the Illinois Commerce Commission.
3. People's Energy's refusal to provide gas service to RSI has caused unreasonable delays and additional costs to RSI.

Please clearly state what you want the Commission to do in this case:

Instruct People's Energy to provide the requested service within a specific timeframe and award damages to RSI for all costs resulting from unreasonable delays.

Date: October 7, 2004
(Month, day, year)

Complainant's Signature Richard Gelf

If an attorney will represent you, please give the attorney's name, address, and telephone number.

Claire A. Manning
111 N. Sixth St., Suite 200
Springfield, IL 62705-0338 (217) 522-6152

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

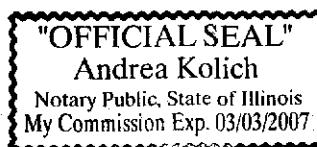
A notary public must witness the completion of this part of the form.

I, RICHARD GELF, RSI, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Richard Gelf

Subscribed and sworn/affirmed to before me on (month, day, year) 10.7.04

Andrea Kolich
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.